



Suite 103, Artavia House, 9 Queen St, Barnstaple, Devon, EX32 8HW

01271 377237 – enquiries@collyers.biz – www.collyers.biz

Company Number: 3004419 Vat Number: 640865572

Privacy Policy

Last updated: 28th April 2025

At Collyers, we are committed to protecting and respecting your privacy.

This Privacy Policy explains how we collect, use, and safeguard your personal information when you interact with us via our website or services.

Who We Are

Springfield (UK) Ltd

Registered Office: Suite 103, Artavia House, Queens Street, Barnstaple, EX32 8HG

Contact Email: enquiries@collyers.biz

Telephone: 01271377237

We are registered with the Information Commissioner's Office (ICO) and comply with the General Data Protection Regulation (GDPR).

What Information We Collect

We may collect and process the following personal data:

- Name, address, and contact details (phone number, email address)
- Information relating to your property search, letting, sale, or purchase
- Financial and identification documents (where legally required)
- Information you provide via our website forms (e.g., valuation requests, registrations)
- Information from cookies (to improve your website experience)

How We Use Your Information

We collect your information to:

- Respond to enquiries, valuation requests, and registration of interest
- Provide property-related services including marketing, sales, lettings, and management
- Conduct referencing, compliance, and financial checks where necessary
- Manage tenancy agreements, deposit registrations, and legal obligations
- Keep you updated about relevant properties or services (only with your consent)
- Improve our website and customer experience



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We only use your data for legitimate business purposes and never sell your information to third parties.

How We Share Your Information

We may share your information with:

- Referencing agencies, contractors, and utility providers (where necessary for a transaction)
- Legal advisers, mortgage brokers, surveyors, and other professionals (with your consent)
- Government or regulatory bodies if required by law

All third parties are required to respect the security of your personal data and treat it in accordance with the law.

How We Protect Your Information

We take appropriate security measures to protect your personal data against unauthorised access, loss, or misuse. Our website uses secure technologies, and we regularly review our data handling practices.

Your Rights

You have the right to:

- Access the personal data we hold about you
- Request correction of any inaccurate data
- Request erasure of your personal data
- Object to processing or withdraw consent at any time
- Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise your rights, please contact us at enquiries@collyers.

Cookies

Our website uses cookies to improve user experience.

You can control or delete cookies at any time through your browser settings.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page and where appropriate notified to you by email.



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Contact Us

If you have any questions about this Privacy Policy or how we handle your personal data, please contact:

enquiries@collyers.biz

01271-377237